

By three methods we may learn wisdom:

- First by reflection, which is noblest;
- Second by imitation, which is easiest;
- And third by experience, which is the bitterest,

--Confucius

SAFEGUARDING REVIEW

Late 1990s, PPQ asked the NPB to convene a stakeholder group to review four key elements of our safeguarding continuum:

- ▶ Exclusion
- ▶ Detection and response
- ▶ Permits
- ▶ International information



SAFEGUARDING REVIEW

“The societal benefits of safeguarding reach far beyond agricultural contributions to the economy, they ensure a healthy environment and an extensive natural resource base.”

- ▶ 43 stakeholders from states, academia, industry, and NGOs
- ▶ Completed in 1999
- ▶ 318 recommendations 17 Working Groups
- ▶ 9/11 and Creation of DHS
- ▶ 5 years to complete

Safeguarding Review Results

Foundation:

- Plant Protection Act
- Stakeholder Registry
- Established civil penalty framework
- Refined mission, vision, and values
- Expanded CPHST capacity



Safeguarding Review Results

International Information:

- Offshore Pest Information System (now PestLens)



- Global Pest and Disease Database

Permits

- ePermits
- Reduced timeframe for permit issuance
- Risk analysis; risk-based decisions
- User Fees



Safeguarding Review Results

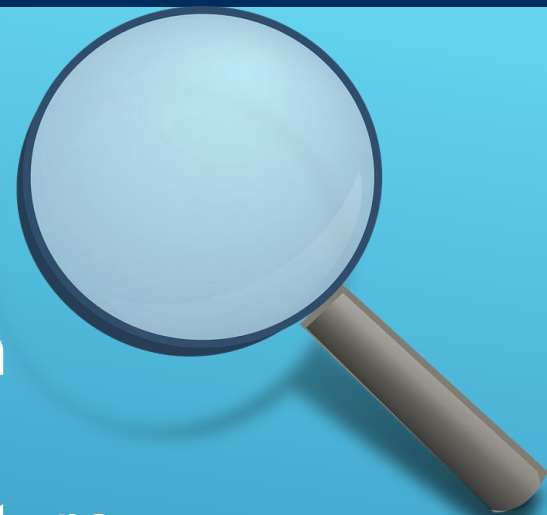
Exclusion:

- Inspection
- Offshore activities
- Taxonomic services
- Risk mitigation
- SITC--permanent program



Detection and Response:

- Increased funding for pest detection
- Redesigned CAPS committee structure
- Restructured emergency response and broadened focus to all hazards
- National Pest Diagnostic Network



**RAPID
RESPONSE**

- The Safeguarding Review inspired us to look for other opportunities to strengthen, improve, or enhance our efforts.
 - The Safeguarding Review focused us on the future, kept us mindful of our past.
 - The Safeguarding Review gave us the will to improve, which we continue to build on.
 - Interagency Relations Committee.
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Interagency Relations Committee

Co-Chaired by Paula Henstridge and Ann Gibbs

NPB

Ann Gibbs
Collin Wamsley
John Caravetta
Larry Nichols
Aurelio Posadas

PPQ

Matt Rhoads
Scott Pfister
Heather Curlett
Wendy Beltz
Diana Hoffman
Charla Hollingsworth
Matt Travis
Craig Southwick

PDC

Support

Melissa Thornton
Christina Lohs
Lora Katz



CREATE A CULTURE OF COMMUNICATIONS

Process:

- Developed case studies covering an array of scenarios: Farm Bill, plum pox, *Dickeya*, funding delays, *Ralstonia*, *Xanthomonas*, thousand canker disease (TCD), and the two Chinese Furniture Incidents
- Followed up with focus groups on the furniture incidents and TCD.
- Themes, challenges and responses for each incident were captured by the focus groups

PROCESS

- ▶ Used data to identify problems, strategies, and tactics
- ▶ Strategies categorized and five action plans developed around categories



ACTION PLANS

Roles and Responsibilities—Larry Nichols and Steve Crook.

Orientation and Training—

Joe Collins, Katie Hough,

Craig Montgomery

Protocols—Ann Gibbs and

Paula Henstridge



ACTION PLANS

Consultation and Engagement—Dana Rhodes, Mary Palm, Valerie DeFeo

Collaborative Outreach—John Caravetta and Heather Curlett



ACCOMPLISHMENTS

- ▶ Developed decision workflows identifying points when communication and engagement should occur between PPQ and NPB and within NPB.
- ▶ Identified triggers and expected outcomes for potential PPQ support with non-quarantine pests.
- ▶ Updated and posted communication protocols and guidance on PPQ and You and the NPB website.
- ▶ Created expectation within PPQ on use of compliance and enforcement strategies matrix and outreach planning tool.



ACCOMPLISHMENTS

- ▶ Assessed training needs in PPQ and NPB and delivered orientation to new and experienced SPHDs and NOMS, and new SPROs.
- ▶ Updated NPB 101 for 2018 NPB meeting.
- ▶ Began process of updating PPA training.
- ▶ Identified existing directories and contact lists that will be used to help communicate roles and responsibilities.



ACCOMPLISHMENTS

- ▶ Identified target audiences for a collaborative outreach effort and have developed survey to establish baseline.
- ▶ Developed questionnaire to gauge stakeholder knowledge of and engagement with the official pest ID process to determine areas for improvement, and stakeholder information needs





United States Department of Agriculture

QUESTIONS?

